



OPERATING ENGINEERS LOCAL 501 SECURITY FUND

To: **All Plan Participants**

From: **Board of Trustees**

RE: **New Trust Fund Administrative Office Effective April 1, 2016**

Date: **March 11, 2016**

Please be advised that the Board of Trustees has retained BeneSys Inc. (BeneSys) as the new third party administrator for the Operating Engineers Local 501 Security Fund (Trust Fund), effective April 1, 2016, replacing Associated Third Party Administrators (ATPA).

There is no change in benefits – the health and welfare benefits that you receive through the Trust Fund will remain the same.

The change in third party administrators is driven primarily by service-related issues with ATPA, including the loss of several key employees. The Trustees want the highest level of customer service for members and have concluded that BeneSys would be a better administrator.

You may contact BeneSys directly as of Friday, April 1st, 2016, for any questions you may have regarding your active and retiree health and welfare benefits coverage through the Trust Fund. The dedicated customer service line for the Trust Fund will not change and is as follows:

Dedicated Customer Service Line: (800) 320-0106

The new Trust Fund Administrative Office address will be:

Operating Engineers Local 501 Security Fund
c/o BeneSys, Inc.
P.O. Box 990
West Covina, CA 91793

BeneSys is excited about the opportunity to begin serving the participants of this Trust Fund. BeneSys emphasizes providing superior customer service and participant advocacy to the individuals it serves.

For Indemnity Medical Plan participants and HMO plan participants (Kaiser and Health Plan of Nevada), representatives will be available by telephone at the number listed above to answer any general customer service inquiries regarding enrollment for benefits and eligibility, and will work to answer any questions and resolve any issues you may have regarding your health and welfare benefits through the Trust Fund. Indemnity Medical Plan participants may also contact BeneSys with any questions related to claims.

Please continue to contact ATPA at the telephone number listed above through March 31, 2016. Effective April 1, 2016, you will be able to reach BeneSys at the same number with no change in service. Also, please note that if you are enrolled in the Indemnity Medical Plan (Anthem Blue Cross of California for California participants or Sierra Health for Nevada participants), you will soon receive a new Medical ID card in the mail.

Sincerely,
Board of Trustees

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